Electronic Acknowledgement Receipt				
EFS ID:	6504734			
Application Number:	10811439			
International Application Number:				
Confirmation Number:	1477			
Title of Invention:	Enhancing insight-driven customer interactions			
First Named Inventor/Applicant Name:	Robert E. Wollan			
Customer Number:	81331			
Filer:	John Stuart Sieman/Anna Michaud			
Filer Authorized By:	John Stuart Sieman			
Attorney Docket Number:	10761.1460			
Receipt Date:	23-NOV-2009			
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Time Stamp:	13:22:44			
Application Type:	Utility under 35 USC 111(a)			

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$130
RAM confirmation Number	9078
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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Amendment/Req. Reconsideration-After Non-Final Reject	Amendment/Req. Reconsideration-After	RESPONSE-11-23-09.pdf	681132	no	18	
	NESI ONSE-11-23-09.pui	d245836c07fdfd6704293ad8a9f1b39ce1ee b974	110			
Warnings:						
Information						
2 Extension of Time	EOT-11-23-09.pdf	31839	no	1		
2 Extension of fille	201 11 23 09.pd1	e7b5f32e571d2b9f208a4c21c4cf6adad2d1 7592		'		
Warnings:						
Information						
3 Fee Worksheet (PTO-875)	fee-info.pdf	30030	no	2		
		751d01b5d1c751b3b8edc14c64d6698ae5f 78528				
Warnings:	•					
Information	1					
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.